

## FAQ – E-Journal

**Q .1 what is the Basic System Requirement for E-Journal website or which browser supports the website and what should be the internet speed?**

Ans

- Processor: Intel ®Pentium® II450MHz, AMDAthlon®600MHz or faster processor (or equivalent)
- Operating System : Windows 7, Windows Vista®, Windows XP, WindowsServer®2008, Windows Server 2003, Windows 2000
- Web Browser : Internet Explorer 6.0 and above, Mozilla Firefox 2.0 and above, Google Chrome 2.0 and above, Safari 3.0 and above, Opera 9.5 and above, AOL 9.0 and above
- System Memory : 128MB of RAM
- Graphics Card Memory : 128MB of RAM
- minimum 2mbps internet speed

**Q.2 can I see E-journal website on my other devices like ipad, iphone etc.**

Ans: Yes! You can view e-journal on any device.

**Q.3 I am not member of BCAS, but want to opt for E-Journal what are the charges?**

Ans : If you are not BCAS member, you can subscribe for e-journal by paying Rs. 900 as e-journal subscription.

**Q.4 I am Life Member of BCAS, but not able to use e-Journal site. Why?**

Ans : You may be not able to view e-journal website, only in case your account has not been approved or same is blocked due to nonpayment of annual fees. For further help please contact BCAS helpdesk on 61377600 or write to [memberinfo@bcasonline.org](mailto:memberinfo@bcasonline.org)

**Q.5 where do I get my Login and Password for the E-Journal?**

Ans : BCAS registered members get their e-journal login password immediately on payment of their annual fees. If you are not BCAS member, you can subscribe for e-journal by paying Rs. 900 as e-journal subscription.

**Q.6 I lost my E-Journal Login and password how to recover?**

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to [memberinfo@bcasonline.org](mailto:memberinfo@bcasonline.org)

**Q.6 I have registered for e-Journal, but I am not able to see full contains of site. Why?**

Ans : Contains of e-journal website are partial visible, if you have not paid your annual fees or your account has not been approved from BCAS office. Please contact BCAS helpdesk on 61377600 or write to [memberinfo@bcasonline.org](mailto:memberinfo@bcasonline.org)