

FAQ – WEB-TV

Q .1 what is the Basic System Requirement for watching web-tv or which browser supports the website and what should be the internet speed?

Ans :

- Processor: Intel ®Pentium® II450MHz, AMDAthlon®600MHz or faster processor (or equivalent)
- Operating System : Windows 7, Windows Vista®, Windows XP, WindowsServer®2008, Windows Server 2003, Windows 2000
- Web Browser : Internet Explorer 6.0 and above, Mozilla Firefox 2.0 and above, Google Chrome 2.0 and above, Safari 3.0 and above, Opera 9.5 and above, AOL 9.0 and above
- System Memory : 128MB of RAM
- Graphics Card Memory : 128MB of RAM
- Software : Flash Player 10.1.0 or higher
- minimum 2mbps internet speed

Q.2 How to opt for Web-TV and where I will get Enrollment form?

Ans: Member and non member both can opt for Web-tv. You need to pay your web-TV subscription For further information on web-TV registration and to download form [click here](#)

Q.3 Can I Download the Video's available on Web-TV?

Ans : No you cannot download the video's from web-tv.

Q.4 Can I Watch Video's on my mobile/IPad?

Ans : Yes you can watch web tv on all devices.

Q.5 Browser is showing 'X' mark or invalid format error?

Ans : Your system should have latest flash player to view the video. Please update the same.

Q.6 I have paid my BCAS Membership fees but not received web-tv login?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.7 Can I pay my Web-TV subscription online?

Ans: Yes. You can pay your web-tv fees online through Imprest Deposit, if you are member of BCAS. For detail information on Imprest system and form please [click here](#)

Q.8 I lost my Web – TV Login and password how to recover?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.9 When I login to Web-TV, it shows your account is not yet approved. Why?

Ans : Web TV access required paid subscription and therefore it is pending for approval.