

FAQ – BCASonline.org

Q .1 What is the Basic System Requirement for bcasonline.org or which browser supports the website?

Ans : Minimum system requirement with minimum 2mbps internet speed as follows :

- Pentium 233-megahertz (MHz) processor or faster (300 MHz is recommended)
- At least 64 megabytes (MB) of RAM (128 MB is recommended)
- At least 1.5 gigabytes (GB) of available space on the hard disk
- CD-ROM or DVD-ROM drive
- Keyboard and a Microsoft Mouse or some other compatible pointing device
- Video adapter and monitor with Super VGA (800 x 600) or higher resolution
- Internet Explorer 6.0 and above, Mozilla Firefox 2.0

Q. 2 What is Membership Type and how do I get my membership type?

Ans : There are different types of membership available for members as follows :

- | | | |
|-----------------------------|---|---|
| 1) Life Members | - | membership No. prefix with L + first alphabet of your surname |
| 2) New life with Journal | - | prefix with 'NL' |
| 3) New life without Journal | - | prefix with 'NL' |
| 4) Ordinary Members | - | prefix with 'O' |
| 5) Journal Subscribers | - | prefix with 'J' |
| 6) Associate Members | - | prefix with 'AM' |

Q.3 I have forgot my Login Name and Password?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.4 I have converted my membership. How can I pay my fees online?

Ans : if you have converted your membership. You need to create new login and password for making online payment, as your old membership no is connected with your login and discontinued along with your old membership no.

Q.5 What is Imprest Scheme and how to opt for the same?

Ans : All members, journal subscribers and students can avail the Imprest Scheme. We have kept this Scheme open for non-members also. Publications are released on a regular basis by your Society on various subjects. You are requested to subscribe to a new Imprest Account or replenish your existing Imprest Account with the Society, in case it does not have sufficient balance for these publications. Payment to the Imprest Account can be made by cheque/ DD payable at par in Mumbai in favour of 'Bombay Chartered Accountants' Society' OR you can also make an online payment. For online payment and for further details and to download the form please [click here](#)

Q.6 Why I am getting user data mismatch error?

Ans : User data mismatch error is basically occurs on following cases

- 1) when your membership no. is wrong
- 2) your membership no is not matching with selected membership category
- 3) given date of birth is not matching with our records
- 4) If you are using same login for two different membership No.

Q7. Can I pay events fees online?

Ans: Yes. You can pay your events fees online through Imprest Deposit, if you are member of BCAS. For detail information on Imprest system and form please [click here](#)

Q.8 Can I pay publication fees online?

Ans: Yes. You can pay your publication, diary and calendar fees online through Imprest Deposit, if you are member of BCAS. For detail information on Imprest system and form please [click here](#)

Q.9 List of all the banks available for online payment.

Ans: List of all the banks are provided in Terms and Condition page and the same has given below :

Net Banking

Please Select Your Bank Account

- | | | | |
|--|--|--|--|
| <input type="radio"/> Allahabad Bank | <input type="radio"/> Deutsche Bank | <input type="radio"/> Kotak Mahindra Bank | <input type="radio"/> State Bank of Travencore |
| <input type="radio"/> Bank of Bahrain and Kuwait | <input type="radio"/> Dhanlaxmi Bank | <input type="radio"/> Oriental Bank Of Commerce | <input type="radio"/> Tamilnad Mercantile Bank |
| <input type="radio"/> Bank of Baroda | <input type="radio"/> Federal Bank | <input type="radio"/> Punjab National Bank | <input type="radio"/> Union Bank of India |
| <input type="radio"/> Bank of India | <input type="radio"/> ICICI Bank | <input type="radio"/> South Indian Bank | <input type="radio"/> United Bank Of India |
| <input type="radio"/> Bank of Maharashtra | <input type="radio"/> Indian Bank | <input type="radio"/> Standard Chartered Bank | <input type="radio"/> Vijaya Bank |
| <input type="radio"/> Canara Bank | <input type="radio"/> Indian Overseas NetBanking | <input type="radio"/> State Bank Of Bikaner and Jaipur | <input type="radio"/> Yes Bank |
| <input type="radio"/> Central Bank of India | <input type="radio"/> ING Vysya Bank | <input type="radio"/> State Bank of Hyderabad | |
| <input type="radio"/> City Union Bank | <input type="radio"/> J&K Bank | <input type="radio"/> State Bank of India | |
| <input type="radio"/> Corporation Bank | <input type="radio"/> Karnataka Bank | <input type="radio"/> State Bank of Mysore | |
| <input type="radio"/> DCB BANK Personal | <input type="radio"/> Karur Vysya Bank | <input type="radio"/> State Bank of Patiala | |

Credit Card

Please Select Your Credit Card

- Visa Master Diner Cards
- VISA MASTER MAESTRO CARD
- Visa Master Maestro Credit Card Gateway

Debit Card

Please Select Your Debit Card

- Indian Overseas Bank Debit Card
- Visa Master Diner Cards
- VISA MASTER MAESTRO CARD
- Visa Master Maestro Debit Card Gateway

Cash Card

Please Select Your Cash Card

- I-Cash Card

Q.10 I want to do NEFT/RTGS, what are the bank details?

Ans : Bombay Chartered Accountants' Society

Bank Name : Axis Bank Ltd.,

Branch : New Marine Lines, Mumbai - 400020

Saving Account No. : 233010100179485

IFS Code : UTIB0000233

Swift Code : AXISINBB173

FAQ – WEB-TV

Q .1 what is the Basic System Requirement for watching web-tv or which browser supports the website and what should be the internet speed?

Ans :

- Processor: Intel ®Pentium® II450MHz, AMDAthlon®600MHz or faster processor (or equivalent)
- Operating System : Windows 7, Windows Vista®, Windows XP, WindowsServer®2008, Windows Server 2003, Windows 2000
- Web Browser : Internet Explorer 6.0 and above, Mozilla Firefox 2.0 and above, Google Chrome 2.0 and above, Safari 3.0 and above, Opera 9.5 and above, AOL 9.0 and above
- System Memory : 128MB of RAM
- Graphics Card Memory : 128MB of RAM
- Software : Flash Player 10.1.0 or higher
- minimum 2mbps internet speed

Q.2 How to opt for Web-TV and where I will get Enrollment form?

Ans: Member and non member both can opt for Web-tv. You need to pay your web-TV subscription For further information on web-TV registration and to download form [click here](#)

Q.3 Can I Download the Video's available on Web-TV?

Ans : No you cannot download the video's from web-tv.

Q.4 Can I Watch Video's on my mobile/IPad?

Ans : Yes you can watch web tv on all devices.

Q.5 Browser is showing 'X' mark or invalid format error?

Ans : Your system should have latest flash player to view the video. Please update the same.

Q.6 I have paid my BCAS Membership fees but not received web-tv login?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.7 Can I pay my Web-TV subscription online?

Ans: Yes. You can pay your web-tv fees online through Imprest Deposit, if you are member of BCAS. For detail information on Imprest system and form please [click here](#)

Q.8 I lost my Web – TV Login and password how to recover?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.9 When I login to Web-TV, it shows your account is not yet approved. Why?

Ans : Web TV access required paid subscription and therefore it is pending for approval.

FAQ – E-Journal

Q .1 what is the Basic System Requirement for E-Journal website or which browser supports the website and what should be the internet speed?

Ans

- Processor: Intel ®Pentium® II450MHz, AMDAthlon®600MHz or faster processor (or equivalent)
- Operating System : Windows 7, Windows Vista®, Windows XP, WindowsServer®2008, Windows Server 2003, Windows 2000
- Web Browser : Internet Explorer 6.0 and above, Mozilla Firefox 2.0 and above, Google Chrome 2.0 and above, Safari 3.0 and above, Opera 9.5 and above, AOL 9.0 and above
- System Memory : 128MB of RAM
- Graphics Card Memory : 128MB of RAM
- minimum 2mbps internet speed

Q.2 can I see E-journal website on my other devices like ipad, iphone etc.

Ans: Yes! You can view e-journal on any device.

Q.3 I am not member of BCAS, but want to opt for E-Journal what are the charges?

Ans : If you are not BCAS member, you can subscribe for e-journal by paying Rs. 900 as e-journal subscription.

Q.4 I am Life Member of BCAS, but not able to use e-Journal site. Why?

Ans : You may be not able to view e-journal website, only in case your account has not been approved or same is blocked due to nonpayment of annual fees. For further help please contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.5 where do I get my Login and Password for the E-Journal?

Ans : BCAS registered members get their e-journal login password immediately on payment of their annual fees. If you are not BCAS member, you can subscribe for e-journal by paying Rs. 900 as e-journal subscription.

Q.6 I lost my E-Journal Login and password how to recover?

Ans : You Can reset your password using forgot Password link or contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org

Q.6 I have registered for e-Journal, but I am not able to see full contains of site. Why?

Ans : Contains of e-journal website are partial visible, if you have not paid your annual fees or your account has not been approved from BCAS office. Please contact BCAS helpdesk on 61377600 or write to memberinfo@bcasonline.org